

Regulation (EU) 965 / 2012

Annex III Part-ORO

Table 1: Flight crew CRM training

- Type-related differences
- Monitoring and intervention
- Situational awareness
- Workload management
- Effective communication
- Leadership and cooperation / decision making
- Resilience development
- Surprise and startle effect
- Cultural differences
- Decision making
- Operators safety culture / SOP's
- Case studies
- Human factors in aviation
- CRM principles
- Human performance and limitations
- Threat and error management
- Personality awareness, self-assessment and self-critique
- Stress and stress management
- Fatigue and vigilance
- Assertiveness
- Automation

CRM Training elements